

Your Move, Inc. - Event Rental Policies

Pricing / Deposits

- Prices quoted are for one-day rental, delivery & damage waiver fee
- Event Setup/Breakdown are separate charges
- Additional rental charges will be incurred if items are not returned on dates contracted.
- A non-refundable Damage Waiver Fee is charged on all rental items. This is a cost associated with renting our equipment therefore it is not refundable nor will it be waived. The Damage Waiver covers rental items that have minor damage due to accidental breakage. The customer is responsible for any missing or damaged equipment. Equipment that has been damaged due to neglect is not covered by the Damage Waiver.
- To avoid additional fees, all equipment must be returned in the same condition as it was received.
- Equipment added to your order for the same day, after business hours for the following day or after delivery will be subject to an additional emergency fee.
- 48 hours' notice of cancellation must be given or restocking fees apply.
- Orders cancelled the day before, day of or at the time of delivery are non-refundable.
- A credit will not be issued for any items that were unused.

Delivery / Pick Up & Other Services

- Delivery & Pick Up charge is quoted as a round-trip fee.
- Delivery/Pick Up Charges are based on time and location of the delivery.
- Normal Delivery Hours are 7:00 AM – 3:00 PM.
- Delivery & Pick Up outside of our normal hours will incur additional charges such as Late Night or Holiday.
- Parking must be arranged for delivery truck or additional fees will apply
- It is the responsibility of the renter to inform Your Move, Inc. of potential delivery obstacles, such as driveways not accessible by a truck, narrow doorways or small elevators. Your Move, Inc. will not be responsible if equipment cannot be loaded onto a location due to obstacles.
- All equipment must be returned to the place of delivery unless Your Move is doing Setup/Breakdown of event.

- Additional billing may occur if the delivery site contains unannounced challenges (upstairs, excessive distance from delivery location, etc.) or last minute changes occur to the delivery plan.

Installation Services

- Set Up, Breakdown and other related On-Site Services are available with advance scheduling. Labor fees are quoted based upon the scope of the project.
- A diagram of Setup configuration is required by customer prior to the event occurring
- Setups/Breakdowns of event during Off Hours or Holidays will incur a 4 hour minimum labor charge.

Important Disclaimer

Rental tables are intended to be covered with linens/table cloths. Your Move, Inc. does not supply table cloths or linens. Cocktail tables and plastic 30"x72" inch tables can have natural wear on exterior surfaces.